



TRACK: Social Media Studies

14th International Conference on
INFORMATION SYSTEMS FOR CRISIS RESPONSE AND MANAGEMENT

“AGILITY IS COMING”

Workshops and Doctoral Symposium May 21th, 2017
Conference May 22nd-24th, 2017

ALBI (FRANCE)
Ecole des Mines d'Albi-Carmaux



INTRODUCTION TO THE TRACK

The aim of this track is to showcase current research on how the use of Social Media can help in crisis management and response. We invite papers that provide rich description and/or evaluation of the design and/or actual use of Social Media for collaboration and/or widespread participation in any phase of crisis management, from initial planning and preparedness, through detection, response, and recovery phases.

TRACK TOPICS

Possible topics of interest for this track include the following:

- Studies of the use of social media in crises, either for information sharing that can provide useful information for managers and citizens, as a pull technology, or for dissemination of information to the public as a push technology. This includes identification of barriers to effective use of social media by emergency response agencies.
- Innovations in design or use of social media that solve potential problems such as issues of information overload, assessment of information trustworthiness, or ethical issues such as privacy.
- Issues and techniques for mining and near-real-time processing of Social Media data to enable early decision-making.
- Studies of crowdsourcing and other new practices such as the use of “digital volunteers” that engage the public and connect communities.

AUTHORS AND REVIEWERS RECRUITEMENT

This track is a long-standing ISCRAM track. We will contact former authors and reviewers as well as contacts in the co-chairs’ networks for reviewing and submissions. We maintain a list of past participants and others interested people for this purpose. Additionally, the call for papers will be posted on popular social media sites such as Facebook and disseminated through listservs such as AIS and CHI-ANNOUNCEMENTS.

We have also arranged a special journal issue on Social Media in Crisis Management at the International Journal of Human-Computer Interaction (Taylor & Francis; 2015 Impact Factor: 1.260, details: <http://sec-hci.chreu.de/ijhci/>). Authors of papers submitted to this track (as well as other relevant tracks) will be invited to submit an extended contribution to this issue.

TRACK CHAIR AND CO-CHAIRS

All five co-chairs are long-time active ISCRAM members, and have all served as track chairs or co-chairs for the Social Media Studies Track for past ISCRAM conferences. Amanda Hughes serves on the Board of ISCRAM. All track co-chairs are currently planning to submit papers to the track. Hughes will be in attendance at the conference. The other track co-chairs will likely attend as well, but it will be dependent on paper acceptance.



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